# **Mohamad A. Youssef**

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SUMMARY OF QUALIFICATIONS

* Extremely hard working and enjoys taking on new challenges
* Ambitious and energetic employee
* Self-motivated and diligent worker
* Very punctual with a strong work ethic
* Willing to accept any overtime opportunities
* Great attention to detail
* Comfortable working alone or in a team environment

FOOD SERVICE WORK EXPERIENCE

* Aramark Cook/Prep Cook Ellsworth, KS 2016
* Worked on the hot and cold lines in a commercial kitchen providing three meals daily for 100 customers daily
* Prepared items for meals to expedite meal production later in the day
* Outback Steakhouse Server/Trainer Wichita, KS 2006 – 2008
* Served tables and provided excellent customer service to all guests
* Trained new employees in serving and customer relations

INFORMATION TECHNOLOGY WORK EXPERIENCE

* Netapp Infrastructure Maintenance Wichita, KS 2011 – 2012
* Setup network infrastructures and servers for testing in lab facilities
* Maintained the network and the servers in the data center
* Pulse Systems Network Engineer Wichita, KS 2009 – 2011
* Worked on the implementation and distribution of the newest version Pulse software to end users
* Operated onsite and remotely to troubleshoot network and user issues
* Ribbit Computers Onsite Technician Wichita, KS 2008 – 2009
* Worked on the implementation of POS systems for restaurants
* Assisted customers with computers and laptops as well as built new computers
* Installed security cameras and other security hardware

OTHER WORK EXPERIENCE

* Advanced Packaging Warehouse Administrator Wichita, KS 2014 – 2015
* Worked in a warehouse specializing in packaging for high end items
* Managed all packaging and shipping of items entering and leaving the warehouse

EDUCATION

* Johnson County CC Information Technology Overland Park, KS 2008 – 2009
* Wichita State University General Studies Wichita, KS 2006 – 2008